

Transportation Services for Senior Adults and People with Special Needs

MetroAccess

MetroAccess is a shared-ride service for people whose disabilities prevent them from riding regular bus and rail services. MetroAccess complies with the Americans with Disabilities Act of 1990 (ADA). The phone number for MetroAccess is (512) 474 – 1200. Their Rider’s Guide can be downloaded at <https://www.capmetro.org/accessguide/>.

Drive a Senior Northwest

Drive a Senior Northwest connects Austin area volunteer drivers with seniors who live nearby and live independently. Persons using their services must be age 60 or older, living within the Northwest service area, and able to make their own arrangements and schedule their own rides. They must be mobile and can use a cane or a walker but volunteer drivers cannot handle wheelchairs. A full one-week notice is required to schedule a ride and clients must make arrangements through the office at (512) 733 – 7625. Further information can be found on their website at <http://driveaseniornorthwest.org/>.

Lyft: A Ride When You Need One

Lyft provides transportation 24 hours a day, 7 days per week. No matter what your destination. After the ride, you may pay through your phone. For more information or to sign up for a ride, access their website at <https://www.kyft.com/cities/austin-tx> or call (855) 865 – 9553 and press 2.

Uber: Austin Car Service at the Tap of a Button

Uber provides transportation 24 hours a day, 7 days per week. No matter where you are headed in the Austin area, the Uber app connects you with a reliable ride in minutes. Payment is completely cashless. Phone number is (800) 353 – 8237 or (800) 353 – UBER. More information can be found on their website at <https://www.uber.com/cities/austin>.